

SNAP Hotline

215-430-0556

Mon-Thurs 9-5, Fri 9-4



Residents of Philadelphia, Bucks, or Chester County can call the SNAP Hotline to:



Submit SNAP Applications & Annual Renewals



Navigate Problems With Your Application & Benefits



Get Connected to Local Food Resources

Information to Have on Hand When Calling:

- Your record ID# (if reapplying)
- A SSN for every person on your application
- Rent or mortgage information
- If you pay utilities (we do not need to know exact amounts)
- All countable income
- Seniors (60+) or individuals with disabilities: medical expenses over \$35

What to Expect When You Call:

- We do our best to answer our phones but may miss you
 - If you get an answering machine, clearly say your name & phone number; we return every call that we receive, typically within 48 business hours!
- An application can take 5-45 minutes to complete depending on:
 - The number of people in your household
 - If you have had SNAP before and know your Record ID
 - If you have everything ready to complete the application

*Completing a SNAP Application requires that we ask personal and sensitive questions. We are not doing this to be nosy, our only goal is to complete the application correctly and thoroughly!

We offer language services- tell us what language you need and we will call back with an interpreter from LanguageLine

Scan for Food Pantry Locations!



Discover the Extra Benefits of SNAP

Your SNAP card can get you additional discounts!



COALITION AGAINST
HUNGER



Art Reach

Visit local museums, theatres, and more for just \$2 admission for you and up to three guests
<https://cutt.ly/art-reach>



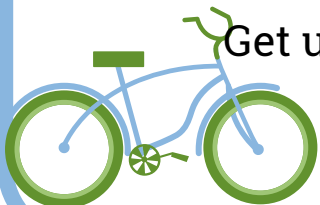
Farmer's Markets

Get \$2 of Philly Food Buck coupons for every \$5 you spend with SNAP at participating markets
<https://cutt.ly/food-bucks>



Amazon Prime

Get a discounted membership to Amazon Prime for just \$5.99/month
<https://cutt.ly/a-prime>



Indego Bikes

Get unlimited 1 hour bike trips for just \$5/ month, or for \$48/year
<https://cutt.ly/indego>

